APPENDIX C

Resident Assessment Protocols

RESIDENT ASSESSMENT PROTOCOL TRIGGER LEGEND FOR REVISED RAPS (FOR MDS VERSION 2.0) Turings from lines of the fill of the fill of the files of the files of the fill of the fi Key: = One item required to trigger 2= Two items required to trigger = One of these three items, plus at least one other item Comosion nichaineace required to trigger @=When both ADL triggers present, maintenance takes Camire Las Damenis precedence Behavina Smoons - Sycholopic Dia Usa | Activities 11,000-4 - Photosofteson Hestering | Numicoa Sales - Communication Ø Proceed to RAP Review once triggered A Passula Unas ii, - Facilia Tubes MDS ITEM CODE Short term memory Loog Vern Hener Decision making 1,2,3 **B4** DAGGAGA HANGA B5a to B5f Indicators of delirium • B5a to B5f Hearing 1,2,3 C1 3/2/3 C6 **Understand others** 1,2,3 C6 Charge in commence D1 Vision 1,2,3 01 Indicators of depression, anxiety, sad mood 1,2 E1a to E1p E1a to E1p Properties that estern Withdrawal from activities Fin 1,2 Elo E3 Change in Mood F3 E4aA - E4eA | Behavioral symptoms 1,2,3 E4aA - E4eA Change in behavioral symptoms • 馬 F2a to F2d | Unsettled relationships F2a to F2d F3b Lost roles F3b \$34////XVAX/xyddine/\$4/e4e4 G1aA - G1jA ADL self-performance 1,2,3,4 G1aA - G1jA G2A Bathing 1,2,3,4 62A **43**6/ G6a Bedfast 66a H1a Bowel incontinence 1.234 Hla H2b Constipation H2b H3c.d.e Catheter use H3c.de lii Hypotension IIi 96666444 l1æ Depression l1ee 111 Glaucoma • 118 99/////// Dehydration diagnosis 276.5 13 Weldth Northalian J1c Dehydrated Jic Dizziness J1f Hallucinations int TOTAL PROPERTY Lung aspirations Jik

RESIDENT ASSESSMENT PROTOCOL TRIGGER LEGEND FOR REVISED RAPS (FOR MDS VERSION 2.0) William Insomment of the Marketting Califolds | Tr. Key: = One item required to trigger @= Two items required to trigger One of these three items, plus at least one other item. 14 AQ Mahiman co magas 8 @ required to trigger A Domination of the interesting (a) = When both ADL triggers present, maintenance takes 4 Camina Lossomania precedence L Contention Sympology Samon A AQLABABABABABA A Acumies Pigos B A Activities 11000 A S. Proced Positing s Mentional Status Proceed to RAP Review once triggered 4 Passura Uras + Feeding Tubes MDS ITEM CODE fel J4a,b K1b Swallowing problem K1b Weight loss K3a Leave 25% food • K4c K5b Feeding tube MATHEMAN A K56 6 Syringe feeding K5d Llacde Dental Llacde Pressure utcer 2,3,4 M2a 894 M3 Previous pressure ulcer M3 Awake moming Ø Nia Involved in activities N2 04a Antipsychotics 1.7 04a 04c Antidepressants 1.7 • × 04c Trunk restraint 1,2 P4c Limb restraint 1.2 ● P4d Litaly provests

SECTION V. RESIDENT ASSESSMENT PF	ROTOCOLS	UMMARY Numeric Identifier	
Resident's Name:	· · · · · · · · · · · · · · · · · · ·	Medical Record No.:	
Check if RAP is triggered.			
or each triggered RAP, use the RAP guid regarding the resident's status.	lelines to ider	ntify areas needing further assessment. Document relevan	nt assessment information
Describe: — Nature of the condition (may include per complications and risk factors that af metal of the considered in decomplex of the condition of th	iect your deci eveloping indi	vidualized care plan inton options	
	ision-making	regarding whether to proceed with a care plant for a triang	red RAP and the type(s)
Documentation may appear anywhere in	the clinical re	ecord (e.g., progress notes consults flowshoots etc.)	•
3. Indicate under the Location of RAP Assess	sment Docun	nentation column where information related to the RAP as	sessment can be found.
4. For each triggered RAP, indicate whether a the problem(s) identified in your assessme (MDS and RAPs).	new care plant. The Care	an, care plan revision, or continuation of current care plan Planning Decision column must be completed within 7 day	is necessary to address ys of completing the RAI
A. RAP PROBLEM AREA		Location and Date of RAP Assessment Documentation	(b) Care Plannin Decision—checl if addressed in care plan
1. DELIRIUM			
2. COGNITIVE LOSS			
3. VISUAL FUNCTION			
MMUNICATION		·	
DL FUNCTIONAL/ REHABILITATION POTENTIAL			
6. URINARY INCONTINENCE AND INDWELLING CATHETER			
7. PSYCHOSOCIAL WELL-BEING			
8. MOOD STATE			
9. BEHAVIORAL SYMPTOMS			
10. ACTIVITIES		· .	
11.FALLS			
12 NUTRITIONAL STATUS			
13. FEEDING TUBES			
14. DEHYDRATION/FLUID MAINTENANCE			
15. DENTAL CARE			
16. PRESSURE ULCERS			
17. PSYCHOTROPIC DRUG USE			
17 CHYSICAL RESTRAINTS			
Signature of RN Coordinator for RAP Asset	ssment Proce	ess 2. Month	Day -Year
3. Signature of Person Completing Care Plann	ning Decision	4. Month	Day Year

RESIDENT ASSESSMENT PROTOCOL: DELIRIUM

I. PROBLEM

Delirium (acute confusional state) is a common indicator or nonspecific symptom of a variety of acute, treatable illnesses. It is a serious problem, with high rates of morbidity and mortality, unless it is recognized and treated appropriately. Delirium is never a part of normal aging. Some of the classic signs of delirium may be difficult to recognize and may be mistaken for the natural progression of dementia, particularly in the late stages of dementia when delirium has high mortality. Thus careful observation of the resident and review of potential causes is essential.

Delirium is characterized by fluctuating states of consciousness, disorientation, decreased environmental awareness, and behavioral changes. The onset of delirium may vary, depending on severity of the cause(s) and the resident's health status; however, it usually develops rapidly, over a few days or even hours. Even with successful treatment of cause(s) and associated symptoms, it may take several weeks before cognitive abilities return to pre-delirium status.

Successful management depends on accurate identification of the clinical picture, correct diagnosis of specific cause(s), and prompt nursing and medical intervention. Delirium is often caused and aggravated by multiple factors. Thus, if you identify and address one cause, but delirium continues, you should continue to review the other major causes of delirium and treat any that are found.

II. TRIGGERS

Delirium problem suggested if one or more of following present:

• Easily Distracted(a)

[B5a = 2]

- Periods of Altered Perception or Awareness of Surroundings^(a)
 [B5b = 2]
- Episodes of Disorganized Speech(a)

IB5c = 21

• Periods of Restlessness(a)

[B5d = 2]

• Periods of Lethargy (a)

[B5e = 2]

• Mental Function Varies Over the Course of the Day (a)

[B5f = 2]

• Cognitive decline(2)

 $\mathbb{D}6 = 21$

• Mood decline(a)

[E3 = 2]

• Behavior decline^(a)

[E5 = 2]

Note: All of these items also trigger on the Psychotropic Drug Use RAP (when psychotropic drug use present).

III. GUIDELINES

Detecting signs and symptoms of delirium requires careful observation. Knowledge of a person's baseline cognitive abilities facilitates evaluation.

• Staff should become familiar with resident's cognitive function by regularly observing the resident in a variety of situations so that even subtle but important changes can be recognized.

When observed in this manner, the presence of any trigger signs/symptoms may be seen as a potential marker for acute, treatable illness.

An approach to detection and treatment of the problem can be selected by reviewing the items that follow in the order presented. Also refer to the RAP KEY for guidance on the MDS items that are relevant.

DIAGNOSES AND CONDITIONS

By correctly identifying the underlying cause(s) of delirium, you may prevent a cycle of worsening symptoms (e.g., an infection-fever-dehydration-confusion syndrome) or a drug regimen for a suspected cause that worsens the condition. The most common causes of delirium are associated with circulatory, respiratory, infectious, and metabolic disorders. However, finding one cause or disorder does not rule out the possibility of additional contributing causes and/or multiple interrelated factors.

MEDICATIONS

Many medications given alone or in combination can cause delirium.

- If necessary, check doctor's order against med sheet and drug labels to avoid the common problem of medication error.
- Review the resident's drug profile with a physician.
- Review all medications (regularly prescribed, PRN, and "over-the-counter" drugs).

Number of medications. The greater the number, the greater the possibility of adverse drug reaction/toxicity.

- Review meds to determine need and benefit (ask if resident is receiving more than one class of a drug to treat a condition).
- Check to determine whether nonpharmacological interventions have been considered (e.g., a behavior
 management program rather than antipsychotics to address the needs of a resident who has physically or
 verbally abusive behavioral symptoms).

New medications.

• Review to determine whether there is a temporal relationship between onset or worsening of delirium and start of new medication.

Delirium RAP (2 of 5)

Drugs that cause delirium.

1. PSYCHOTROPIC

Antipsychotics

Antianxiety/hypnotics

Antidepressants

2. CARDIAC

Digitalis glycosides (Digoxin),

Antiarrhythmics, such as quinidine, procainamide (Pronestyl), disoprymide (Norpace)

Calcium channel blockers, such as verapamil (Isoptin),

nifedipine (Procardia), and diltiazem (Cardizem)

Antihypertensives, such as methyldopa (Aldomet), propanolol (Inderal)

3. GASTROINTESTINAL

H2 antagonists such as cimetidine (Tagamet) and ranitidine (Zantac)

- 4. ANALGESICS such as Darvon, narcotics (e.g., morphine, dilaudid)
- 5. ANTI-INFLAMMATORY

Corticosteroids such as prednisone

Nonsteroidal anti-inflammatory agents such as ibuprofin (Motrin)

6. OVER-THE-COUNTER DRUGS, especially those with anticholinergic properties

Cold remedies (antihistamines, pseudoephedrine)

Sedatives (antihistamines, e.g., Benadryl)

Stay-awakes (caffeine)

Antinauseants

Alcohol

PSYCHOSOCIAL

After serious illness and drug toxicity are ruled out as causes of delirium, consider the possibility that the resident is experiencing psychosocial distress that may produce signs of delirium.

Isolation.

- Has the resident been away from people, objects and situations?
- Is resident confused about time, place, and meaning?
- Has the resident been in bed or in an isolated area while recuperating from an illness or receiving a treatment?

Recent loss of family/friend. Loss of someone close can precipitate a grief reaction that presents as acute confusion, especially if the person provided safety and structure for a demented resident.

• Review the MDS to determine whether the resident has experienced a recent loss of a close family member/friend.

Depression/sad or anxious mood. Mood states can lead to confusional states that resolve with appropriate treatment.

 Review the MDS to determine whether the resident exhibits any signs or symptoms of sad or anxious mood or has a diagnosis of a psychiatric illness.

Delirium RAP (3 of 5)

Appendix C

HCFA's RAI Version 2.0 Manual

Restraints. Restraints often aggravate the conditions staff are trying to treat (e.g., confusion, agitation, wandering).

Did the resident become more agitated and confused with their use?

Recent relocation.

- Has the resident recently been admitted to a new environment (new room, unit, facility)?
- Was there an orientation program that provided a calm, gentle approach with reminders and sructure to help the new resident settle into the environment?

SENSORY LOSSES

Sensory impairments often produce signs of confusion and disorientation, as well as behavior changes. This is especially true of residents with early signs of dementia. They can also aggravate a confusional state by impairing the resident's ability to accurately perceive or cope with environmental stimuli (e.g., loud noises; onset of evening). This can lead to the resident experiencing hallucinations/delusions and misinterpreting noises and images.

Hearing.

- Is hearing deficit related to easily remedied situations impacted ear wax or hearing aid dysfunction?
- Has sensory deprivation led to confusion?
- · Has physician input been sought?

Vision.

- · Has vision loss created sensory deprivation resulting in confusion?
- Have major changes occurred in visual function without the resident's being referred to a physician?

CLARIFYING INFORMATION

- Does the resident have a recent sleep disturbance?
- Does the resident have Alzheimer's or other dementia?
- Has the time of onset of the resident's cognitive and behavioral function been within the last few hours to days?

ENVIRONMENT

- Is the resident's environment conducive to reducing symptoms (e.g., quiet, well-lit, calm, familiar objects present)?
- Is the resident's daily routine broken down into smaller tasks (task segmentation) to help him/her cope?

Delirium RAP (4 of 5)

DELIRIUM RAP KEY (For MDS Version 2.0)

TRIGGER — REVISION

Delirium problem suggested if one or more of following present:

- Easily Distracted^(a)
 [B5a = 2]
- Periods of Altered Perception or Awareness of Surroundings^(a)

[B5b = 2]

- Episodes of Disorganized Speech^(a)
 [B5c = 2]
- Periods of Restlessness^(a)
 [B5d = 2]
- Periods of Lethargy (a)
 [B5e = 2]
- Mental Function Varies Over the Course of the Day (a)
 [B5f = 2]
- Deterioration in Cognitive Status^(a)
 [B6 = 2]
- Deterioration in Mood^(a)
 [E3 = 2]
- Deterioration in Behavioral Symptoms⁽²⁾
 [E5 = 2]

GUIDELINES

Factors that may be associated with signs and symptoms of delirium:

- Diagnoses and Conditions.
 Diabetes [I1a], Hyperthyroidism [I1b],
 Hypothyroidism [I1c],
 Cardiac dysrhythmias [I1e], CHF [I1f],
 CVA [I1t], TIA [I1bb], Asthma [I1hh],
 Emphysema/COPD [I1ii], Anemia [I1oo],
 Cancer [I1pp], Dehydration [J1c] or Fever
 [J1h], Myocardial infarction [I3], any viral
 or bacterial infection [I2], Surgical abdomen
 [I3], Head trauma [I3], Hypothermia [I3],
 Hypoglycemia [I3].
- Medications. Number of meds [O1],
 New meds [O2], Antipsychotics [O4a],
 Antianxiety [O4b], Hypnotics [O4d], Analgesics (Pain meds), Cardiac meds, GI meds,
 Anti-inflammatory, Anticholinergics, [from med charts].
- Psychosocial. Sad or anxious mood [E1, E2, E3], Isolation [F2e; from record], Recent loss [F2f], Depression [I1ee], Restraints [P4c,d,e], Recent relocation [AB1; A4a].
- Sensory impairment. Hearing [C1], Vision [D1].

Clarifying information to be considered in establishing a diagnosis: Sleep disturbance [E1k]. Alzheimer's [I1q], Other Dementia [I1u], Time of symptom onset within hours to days [from record or observation];

Environment conducive to reducing symptoms: Quiet, well-lit, calm, familiar objects [from observation]; Task segmentation [G7].

Delirium RAP Key 5 of 5

⁽a) Note: All of these items also trigger on the Psychotropic Drug Use RAP (when psychotropic drug use is present)

RESIDENT ASSESSMENT PROTOCOL: COGNITIVE LOSS/DEMENTIA

I. PROBLEM

Approximately 60% of residents in nursing facilities exhibit signs and symptoms of decline in intellectual functioning. Recovery will be possible for less than 10% of these residents — those with a reversible condition such as an acute confusional state (delirium). For most residents, however, the syndrome of cognitive loss or dementia is chronic and progressive, and appropriate care focuses on enhancing quality of life, sustaining functional capacities, minimizing decline, and preserving dignity.

Confusion and/or behavioral disturbances present the primary complicating care factors. Identifying and treating acute confusion and behavior problems can facilitate assessment of how chronic cognitive deficits affect the life of the resident.

For residents with chronic cognitive deficits, a therapeutic environment is supportive rather than curative and is an environment in which licensed and nonlicensed care staff are encouraged (and trained) to comprehend a resident's <u>experience</u> of cognitive loss. With this insight, staff can develop care plans focused on three main goals: (1) to provide positive experiences for the resident (e.g., enjoyable activities) that do not involve overly demanding tasks and stress; (2) to define appropriate support roles for each staff member involved in a resident's care; and (3) to lay the foundation for reasonable staff and family expectations concerning a resident's capacities and needs.

II. TRIGGERS

A cognitive loss/dementia problem suggested if one or more of following are present:

- Short-term Memory Problem [B2a = 1]
- Long-term Memory Problem
 [B2b = 1]
- Impaired Decision-making²
 [B4 = 1, 2, 3]
- Problem Understanding Others^(b)
 [C6 = 1, 2, or 3]

III. GUIDELINES

Review the following MDS items to investigate possible links between these factors and the resident's cognitive loss and quality of life. The four triggers identify residents with differing levels of cognitive loss. Even for those who are most highly impaired, the RAP seeks to help identify areas in which staff intervention might be useful. Refer to the RAP KEY for specific MDS and other specific issues to consider.

⁽a) Note: These codes also trigger on the Communication RAP.

⁽b) Note: Code 3 also triggers on the ADL (Maintenance) RAP.

NEUROLOGICAL

Fluctuating Cognitive Signs and Symptoms/Neurological Status. Co-existing delirium and progressive cognitive loss can result in erroneous impressions concerning the nature of the resident's chronic limitations. Only when acute confusion and behavioral disturbances are treated, or when the treatment effort is judged to be as effective as possible, can a true measure of chronic cognitive deficits be obtained.

Recent Changes in the Signs/Symptoms of the Dementia Process. Identifying these changes can heighten staff awareness of the nature of the resident's cognitive and functional limitations. This knowledge can assist staff in developing reasonable expectations of the resident's capabilities and in designing programs to enhance the resident's quality of life. This knowledge can also challenge staff to identify potentially reversible causes for recent losses in cognitive status.

Mental Retardation, Alzheimer's Disease, and Other Adult-Onset Dementias. The most prevalent neurological diagnoses for cognitively impaired residents are Alzheimer's disease and multi-infarct dementia. But increasing numbers of mentally retarded residents are in nursing facilities, and many adults suffering from Down's syndrome appear to develop dementia as they age. The diagnostic distinctions among these groups can be useful in reminding staff of the types of long-term intellectual reserves that are available to these residents.

MOOD/BEHAVIOR

Specific treatments for behavioral distress as well as treatments for delirium, can lessen and even cure the behavioral problem. At the same time, however, some behavior problems will not be reversible, and staff should be prepared (and encouraged) to learn to live with their manifestations. In some situations where problem/distressed behavior continues, staff may feel that the behavior poses no threat to the resident's safety, health, or activity pattern and is not disruptive to other residents. For the resident with declining cognitive functions and a behavioral problem, you may wish to consider the following issues:

- Have cognitive skills declined subsequent to initiation of a behavior control program (e.g., psychotropic drugs or physical restraints)?
- Is decline due to the treatment program (e.g., drug toxicity or negative reaction to physical restraints)?
- Have cognitive skills improved subsequent to initiation of a behavior control program?
- Has staff assistance enhanced resident self-performance patterns?

CONCURRENT MEDICAL PROBLEMS

Major Concurrent Medical Problems. Identifying and treating health problems can positively affect cognitive functioning and the resident's quality of life. Effective therapy for congestive heart failure, chronic obstructive pulmonary disease, and constipation can lead, for example, to functional and cognitive improvement. Comfort (pain avoidance) is a paramount goal in controlling both acute and chronic conditions for cognitively impaired residents. Verbal reports from residents should be one (but not the only) source of information. Some residents will be unable to communicate sufficiently to pinpoint their pain.

Cognitive Loss/Dementia RAP (2 of 5)

FAILURE TO THRIVE

Cognitively impaired residents can reach the point where their accumulated health/neurological problems place them at risk of clinical complications (e.g., pressure ulcers) and death. As this level of disability approaches, staff can review the following:

- Do emotional, social, and/or environmental factors play a key role?
- If a resident is not eating, is this due to a reversible mood problem, a basic personality problem, a negative reaction to the physical and interactive environment in which eating activity occurs; or a neurological deficit such as deficiency in swallowing or loss of hand coordination?
- Could an identified problem be remedied through improved staff education trying an antidepressant medication, referral to OT for training or an innovative counseling program?
- If causes cannot be identified, what reversible clinical complication can be expected as death approaches (e.g., fecal impaction, UTI, diarrhea, fever, pain, pressure ulcers)?
- What interventions are or could be in place to decrease complications?

FUNCTIONAL LIMITATIONS

Extent and Rate of Change of Resident Functional Abilities. Functional changes are often the first concrete indicators of cognitive decline and suggest the need to identify reversible causes. You may find it helpful to determine the following:

- To what extent is resident dependent for locomotion, dressing and eating?
- Could the resident be more independent?
- Is resident going downhill (e.g., experiencing declines in bladder continence, locomotion, dressing, vision, time involved in activities)?

SENSORY IMPAIRMENTS

Perceptual Difficulties. Many cognitively impaired residents have difficulty identifying small objects, positioning a plate to eat, or positioning the body to sit in a chair. Such difficulties can cause a resident to become cautious and ultimately cease to carry out everyday activities. If problems are vision-based, corrective programs may be effective. Unfortunately, many residents have difficulty indicating that the source of their problem is visual. Thus, the cognitively impaired can often benefit if tested for possible visual deficits.

Ability to Communicate. Many individuals suffering from cognitive deficits seem incapable of meaningful communication. However, many of the seemingly incomprehensible behaviors (e.g., screaming, aggressive behavior) in which these individuals engage may constitute their only form of communication. By observing the behavior and the pattern of its occurrence, one can frequently come to some understanding of the needs of individuals with dementia. For example, residents who are restrained for their own safety may become noisy due to bladder or bowel urgency.

Cogntive Loss/Dementia RAP (3 of 5)

- Is resident willing/able to engage in meaningful communication?
- Does staff use non-verbal communication techniques (e.g., touch, gesture) to encourage resident to respond?

MEDICATIONS

Psychoactive and other medications can be a factor in cognitive decline. If necessary, review Psychotropic Drug Use RAP.

INVOLVEMENT FACTORS

Opportunities for Independent Activity. Staff can encourage residents to participate in the many available activities, and staff can guard against assuming an overly protective attitude toward residents. Decline in one functional area does not indicate the need for staff to assume full responsibility in that area nor should it be interpreted as an indication of inevitable decline in other areas. Review information in the MDS when considering the following issues:

- Are there factors that suggest that the resident can be more involved in his/her care (e.g., instances of greater self-performance; desire to do more independently; retained ability to learn; retained control over trunk, limbs, and/or hands)?
- Can resident participate more extensively in decisions about daily life?
- Does resident retain any cognitive ability that permits some decision making?
- · Is resident passive?
- Does resident resist care?
- Are activities broken into manageable subtasks?

Extent of Involvement in Activities of Daily Life. Programs focused on physical aspects of the resident's life can lessen the disruptive symptoms of cognitive decline for some residents. Consider the following:

- Are residents with some cognitive skills and without major behavioral problems involved in the life of the facility and the world around them?
- Can modifying task demands, or the environmental circumstances under which tasks are carried out, be beneficial?
- Are small group programs encouraged?
- Are special environmental stimuli present (e.g., directional markers, special lighting)?
- Do staff regularly assist residents in ways that permit them to maintain or attain their highest predictable level of functioning (e.g., verbal reminders, physical cues and supervision regularly provided to aid in carrying out ADLs; ADL tasks presented in segments to give residents enough time to respond to cues; pleasant, supportive interaction)?
- Has the resident experienced a recent loss of someone close (e.g., death of spouse, change in key direct care staff, recent move to the nursing facility, decreased visiting by family and friends)?



COGNITIVE LOSS/DEMENTIA RAP KEY (For MDS Version 2.0)

TRIGGER — REVISION

A cognitive loss/dementia problem suggested if one or more of following are present:

- Short-term Memory Problem
 [B2a = 1]
- Long-term Memory Problem
 [B2b =1]
- Impaired Decision-making^(a)
 [B4 = 1, 2, 3]
- Problem Understanding Others^(b)
 [C6 = 1, 2, or 3]

GUIDELINES

Factors to review for relationship to cognitive loss:

• Neurological. MR/DD status [AB10], Delirium [B5], Cognitive decline [B6], Alzheimer's or other dementias [I1q,I1u],

Confounding Problems that may require resolution or suggest reversible causes:

- Mood/behavior. Depression, Anxiety, Sad mood or Mood decline [E1, E2, E3], Behavioral symptoms or behavioral decline [E4, E5], Anxiety disorder [I1dd], Depression [I1ee], Manic depressive disorder [I1ff], Other psychiatric disorders [I1gg, J1e, J1i].
- Concurrent medical problems. Constipation [H2b], Diarrhea [H2c], Fecal impaction [H2d], Diabetes [I1a], Hypothyroidism [I1c], CHF [I1f], Other cardiovascular disease [I1k], Asthma [I1hh], Emphysema/COPD [I1ii], Cancer [I1pp], UTI [I2j], Pain [J2].
- Failure to thrive. Terminal prognosis [J5c], Low weight for height [K2a,b], Weight Loss [K3a], Resident status deteriorated since last assessment [O2].
- Functional limitations. ADL impairment [G1], ADL task segmentation [G7],
 Decline in ADL [G9], Decline in continence [H4].
- Sensory impairment. Hearing problems
 [C1], Speech unclear [C5], Rarely/never
 understands [C6], Visual problems [D1],
 Skin desensitized to pain/pressure [M4e].
- Medications. Antipsychotics [O4a], Antianxiety [O4b], Antidepressants [O4c], Diuretics [O4e].
- Involvement factors. New admission [AB1],
 Withdrawal from activities [E10],
 Participates in small group activities [F1f,
 N3b, record], Staff/resident believe resident
 can do more [G8a,b], Trunk, limb or chair
 restraint [P4c,d,e].

Cognitive Loss/Dementia RAP Key 5 of 5

Note: Code B4=3 also triggers on the ADL (Maintenance) RAP

Note: These codes also trigger on the Communication RAP.

RESIDENT ASSESSMENT PROTOCOL: VISUAL FUNCTION

I. PROBLEM

The aging process leads to a gradual decline in visual acuity: a decreased ability to focus on close objects or to see small print, a reduced capacity to adjust to changes in light and dark, and diminished ability to discriminate color. The aged eye requires about 3-4 times more light in order to see well than the young eye.

The leading causes of visual impairment in the elderly are macular degeneration, cataracts, glaucoma, and diabetic retinopathy. In addition, visual perceptual deficits (impaired perceptions of the relationship of objects in the environment) are common in the nursing home population. Such deficits are common consequence of cerebrovascular events and are often seen in the late stages of Alzheimer's disease and other dementias. The incidence of all these problems increases with age.

In 1974, 49% of all nursing home residents were described as being unable to see well enough to read a newspaper with or without glasses. In 1985, over 100,000 nursing home residents were estimated to have severe visual impairment or no vision at all. Thus vision loss is one the most prevalent losses of residents in nursing facilities. A significant number of residents in any facility may be expected to have difficulty performing tasks dependent on vision as well as problems adjusting to vision loss.

The consequences of vision loss are wide-ranging and can seriously affect physical safety, self-image, and participation in social, personal, self-care, and rehabilitation activities. This RAP is primarily concerned with identifying two types of residents: 1) Those who have treatable conditions that place them at risk of permanent blindness (e.g., Glaucoma: Diabetes, retinal hemorrhage); and 2) those who have impaired vision whose quality of life could be improved through use of appropriate visual appliances. Further, the assumption is made that residents with new acute conditions will have been referred to follow-up as the conditions were identified (e.g., sudden loss of vision; recent red eye; shingles; etc). To the extent that this did not occur, the RAP KEY follow-up questions will cause staff to ask whether such a referral should be considered.

II. TRIGGERS

An acute, reversible (R) visual function problem or the potential for visual improvement (I) suggested if one or more of following present:

- Side Vision Problem (Reverse)
 - [D2a = checked]
- Cataracts (Reverse)
 - [I1jj = checked]
- Glaucoma (Reverse)
 - [I111 = checked]
- Vision Impaired (Improve)
 [D1 = 1, 2, 3]

Visual Function RAP (1 of 4)

III. GUIDELINES

Visual impairment may be related to many causes, and one purpose of this section is to screen for the presence of major risk factors and to review the resident's recent treatment history. This section also includes items that ask whether the visually impaired resident desires or has a need for increased functional use of eyes.

Eye medications: Of greatest importance is the review of medications related to glaucoma (phospholine iodide, pilocarpine, propine, epinephrine, Timoptic or other Beta-Blockers, diamox, or Neptazane).

- Is the residents receiving his/her eye medication as ordered?
- Does the resident experience any side effects?

Diabetes, Cataracts, Glaucoma, or Macular Degeneration: Diabetes may affect the eye by causing blood vessels in the retina to hemorrhage (retinopathy). All these conditions are associated with decreased visual acuity and visual field deficits. If resident is able to cooperate it is very possible to test for glaucoma and retinal problems.

Exam by ophthalmologist or optometrist since problem noted:

- Has the resident been seen by a consultant?
- Have the recommendations been followed (e.g. medications, refraction [new glasses], surgery)?
- Is the recommendation compatible with the resident's wishes (e.g., medical rehab. vs. surgery)?

If neurological diagnosis or dementia exam by physician since problem noted: Check the medical record to see if a physician has examined the resident for visual/perceptual difficulties. Some residents with diseases such as myethenia gravis, stroke, and dementia will have such difficulties associated with central nervous system in the absence of diseases of the eye.

Sad or anxious mood: Some residents, especially those in a new environment, will complain of visual difficulties. Visual disorganization may improve with treatment of the sad or anxious mood.

Appropriate use of visual appliances: Residents may have more severe visual impairment when they do not use their eyeglasses. Residents who wear reading glasses when walking, for example, may misperceive their environment and bump into objects or fall.

- Are glasses labelled or color coded in a fashion that enables the resident/staff to determine when they should be used?
- Are the lenses of glasses clean and free of scratches?
- Were glasses recently lost? Were they being recently used, and now they are missing?

Functional need for eye exam/new glasses: Many residents with limited vision will be able to use the environment with little or no difficulty, and neither the resident nor staff will perceive the need for new visual appliances. In other circumstances, needs will be identified, and for residents who are capable of participating in a visual exam, new appliances, surgery to remove cataracts, etc., can be considered.

Visual Function RAP (2 of 4)

- Does resident have peripheral vision or other visual problem that impedes his/her ability to eat food, walk on the unit, or interact with others?
- Is residents's ability to recognize staff limited by a visual problem?
- If resident is having difficulty negotiating his environment or participating in self-care activities because of visual impairment has he/she been referred to low vision services?
- Does resident report difficulty seeing TV/reading material of interest?
- Does resident express interest in improved vision?
- Has resident refused to have eyes examined? How long ago did this occur? Has it occurred more than once?

Environmental modifications: Residents whose vision cannot be improved by refraction, or medical and/or surgical intervention may benefit from environmental modifications.

- Does the resident's environment enable maximum visual function (e.g., low-glare floors and table surfaces, night lights)?
- Has the environment been adapted to resident's individual needs (e.g., large print signs marking room, color coded tape on dresser drawers, large numbers on telephone, reading lamp with 300 watt bulb)? Could the resident be more independent with different visual cues (e.g., labeling items, task segmentation) or other sensory cues (e.g., cane for recognizing there are objects in path)?

Acute Problems that may have been missed: Eye pain, blurry vision, double vision, sudden loss of vision: These symptoms are usually associated with acute eye problems.

• Has resident been evaluated by a physician or ophthalmologist?

Residents with communication impairments may be very difficult to assess. Residents who are unable to understand others may have problems following the directions necessary to test visual acuity.

VISUAL FUNCTION RAP KEY (For MDS Version 2.0)

TRIGGER — REVISION

An acute, reversible visual function problem or the potential for visual improvement suggested if one or more of following present:

- Side Vision Problem (Reverse)
 - [D2a = checked]
- Cataracts (Reverse)

[I1jj = checked]

- Glaucoma (*Reverse*)
 [I1ll = checked]
- Vision Impaired (*Improve*)
 [D1 = 1, 2, 3]

GUIDELINES

Issues and problems to be reviewed that may suggest need for intervention:

- Eye medications [from record].
- Diabetes [I1a], Cataracts [I1jj], Glaucoma [I1ll], Macular Degeneration [I1mm].
- Exam by ophthalmologist since problem noted [from record].
- Neurological diagnosis or dementia [I1q to I1cc].
- Indicators of Depression, Anxiety, Sad Mood [E1].
- Appropriate use of visual appliances [D3; from record, observation].
- Functional need for eye exam/new glasses [from observation].
- Environmental modifications [from record, observation].
- Other acute problems: Eye pain, blurry vision, double vision, sudden loss of vision [from record, observation].

Visual Function RAP Key 4 of 4

RESIDENT ASSESSMENT PROTOCOL: COMMUNICATION

I. PROBLEM

Good communication enables residents to express emotion, listen to others, and share information. It also eases adjustment to a strange environment and lessens social isolation and depression.

EXPRESSIVE communication problems include changes/difficulties in: speech and voice production, finding appropriate words, transmitting coherent statements, describing objects and events, using nonverbal symbols (e.g., gestures), and writing. RECEPTIVE communication problems include changes/difficulties in: hearing, speech discrimination in quiet and noisy situations, vocabulary comprehension, vision, reading, and interpreting facial expressions.

When communication is limited, assessment focuses on reviewing several factors: underlying causes of the deficit, the success of attempted remedial actions, the resident's ability to compensate with nonverbal strategies (e.g., ability to visually observe nonverbal signs and signals), and the willingness and ability of staff to engage with residents to ensure effective communication. As language use recedes with dementia, both the staff and the resident must expand their nonverbal communication skills — one of the most basic and automatic of human abilities. Touch, facial expression, eye contact, tone of voice, and posture all are powerful means of communicating with the demented resident, and recognizing and using all practical means is the key to effective communication.

II. TRIGGERS

Potential for improved communication suggested if one or more of following present:

• Hearing problem

$$[C1 = 1, 2, 3]$$

Problem making self understood

$$[C4 = 1, 2, 3]$$

Problem understanding others*

$$[C6 = 1, 2, 3]$$

III. GUIDELINES

The communication trigger suggests residents for whom a corrective communication treatment program may be beneficial. Specify those residents with potentially correctable problems. An effective review requires a special effort by staff to overcome any preconceived notions or fixed perceptions they may have about the resident's probable responsiveness to treatment. These perceptions may be based on the failure of prior treatment programs, as well as on assumptions that may not have been recently tested about the resident's unwillingness to begin a corrective program.

^{*} Note: These codes also trigger on the Cognitive Loss/Dementia RAP.

Review items listed on the RAP KEY as follows:

Confounding Problems.

As these confounding problems lessen or further decline is prevented, the resident's communication abilities should be reviewed.

Components of Communication.

Details of resident strengths and weaknesses in understanding, hearing, and expression are the direct or indirect focus of any treatment program.

Factors to be Reviewed for Possible Relationship to Communication Problems:

- For chronic conditions that are unlikely to improve, consider communication treatments or interventions that might compensate for losses (e.g., for moderately impaired residents with Alzheimer's, the use of short, direct phrases and tactile approaches to communication can be effective).
- Are there acute or transitory conditions which if successfully resolved may result in improved ability to communicate?
- Are medications in use that could cause or complicate communication deficits, where titration or substitution may result in improved ability to communicate?
- Are opportunities to communicate limited in ways that could be remedied e.g., availability of partners?

Clarifying Issues:

Treatment/Evaluation History.

- Has resident received an evaluation by an audiologist or speech-language pathologist? How recently?
- Has the resident's condition deteriorated since the most recent evaluation?
- If such an evaluation resulted in a plan of care, has it been followed as specified?

Communication RAP (2 of 3)

COMMUNICATION RAP KEY (For MDS Version 2.0)

TRIGGER — REVISION

Potential for improved communication suggested if one or more of following present:

Hearing problem

$$[C1 = 1, 2, 3]$$

• Problem making self understood

$$[C4 = 1, 2, 3]$$

Problem understanding others*

$$[C6 = 1, 2, 3]$$

* Note: These codes also trigger on the Cognitive Loss/Dementia RAP.

GUIDELINES

Confounding problems that may require resolution:

- Decline in cognitive status [B6]
- Increased mood problems [E3]
- Decline in ADL status [G9]

Components of communication to be considered:

- Hearing [C1]
- Communication devices/Modes of expression [C2, C3]
- Decline in communication/hearing [C7]
- Medical status of ear discharges, cerumen accumulation, hearing changes [from record or exam]
- Vision [D1]

Factors to be reviewed for possible relationship to communication problems:

- Chronic Conditions. Alzheimer's or Other dementia [I1q, I1u], Aphasia [I1r],
 CVA [I1t], Parkinson's [I1y], Psychiatric disorders [I1dd to I1gg], Asthma [I1hh],
 Emphysema/COPD [I1ii], Cancer [I1pp],
- Transitory Conditions. Delirium [B5], Infections [I2], Acute episode [J5b]
- Medications. Psychotropic [04a-d],
 Narcotics, Parkinson's meds, Gentamycin,
 Tobramycin, Aspirin toxicity [from record]
- Opportunities to Communicate. Quality/ quantity of communication is (or is not) commensurate with apparent ability to communicate [staff judgement]

Clarifying issues to be considered:

- Memory [B2, B3]
- Recent audiology/language pathology evaluation [P1ba; from record]
- Resident's condition deteriorated since last assessment [Q2]

Communication RAP Key 3 of 3

RESIDENT ASSESSMENT PROTOCOL: ACTIVITIES OF DAILY LIVING — FUNCTIONAL REHABILITATION POTENTIAL

I. PROBLEM

Personal mastery of ADL and mobility are as crucial to human existence in the nursing home as they are in the community. The nursing home is unique only in that most residents require help with self-care functions. ADL dependence can lead to intense personal distress — invalidism, isolation, diminished self-worth, and a loss of control over one's destiny. As inactivity increases, complications such as pressure ulcers, falls, contractures, and muscle-wasting can be expected.

The ADL RAP assists staff in setting positive and realistic goals, weighing the advantages of independence against risks to safety and self-identity. In promoting independence staff must be willing to accept a reasonable degree of risk and active resident participation in setting treatment objectives.

Rehabilitative goals of several types can be considered:

- To restore function to maximum self-sufficiency in the area indicated;
- To replace hands-on assistance with a program of task segmentation and verbal cueing;
- To restore abilities to a level that allows the resident to function with fewer supports;
- To shorten the time required for providing assistance;
- To expand the amount of space in which self-sufficiency can be practiced;
- · To avoid or delay additional loss of independence; and
- To support the resident who is certain to decline in order to lessen the likelihood of complications (e.g., pressure ulcers and contractures).

II. TRIGGERS

The two MDS trigger categories (A and B) suggest the types of residents for whom special care interventions may be most important. Such residents may have either the need and potential to improve (Rehabilitation) or the need for services to prevent decline (Maintenance).

ADL TRIGGER A (Rehabilitation)

Rehabilitation/restorative plans suggested if one or more of following present:

• Bed Mobility — not independent

 $[G1aA = 1-4]^{(a)}$

• Transfer — not independent

[G1bA = 1-4]

• Walk in room - not independent

[G1cA = 1-4]

• Walk in corridor -- not independent

[G1dA = 1-4]

• Locomotion on unit — not independent

[G1eA = 1-4]

• Locomotion off unit — not independent
[G1fA = 1-4]

ADL/Functional Rehabilitation Potential RAP (1 of 5)

• Dressing — not independent

$$[G1gA = 1-4]$$

• Eating - not independent

$$[G1hA = 1-4]$$

• Toilet Use — not independent

$$[G1iA = 1-4]$$

• Personal Hygiene — not independent

$$[G1jA = 1-4]$$

• Bathing — not independent

$$[G2aA = 1-4]$$

- Resident believes he/she capable of increased independence in at least some ADLs [G8a = checked]
- Staff believe resident capable of increased independence in at least some ADLs [G8b = checked]

ADL TRIGGER B (Maintenance)

Maintenance/complication avoidance plan suggested if: [Note — when both triggers present (A & B), B takes precedence in the RAP Review]

- No ability to make decisions
 ΓB4 = 31^(b)
- (a) Note: Codes 2,3, and 4 also trigger on the Pressure Ulcer RAP
- (b) Note: This code also triggers on the Cognitive Loss/Dementia RAP

III. GUIDELINES

Base an approach to a resident's ADL difficulty on clinical knowledge of:

- The causes of dependence;
- The expected course of the problem(s); and
- Which services work or do not work.

The MDS goal is to assist the clinician in identifying residents for whom rehabilitative/restorative goals can be reasonably established. Many ADL-restricted residents can regain partial ability for self-care. Certain types of disease-generated losses will respond to therapy. In addition, the removal of inappropriate restraints and the close monitoring of potentially toxic medications can often result in increased functioning.

Use the items in the ADL RAP KEY to consider the resident's risk of decline and chance of rehabilitation. Responses to these items permit a focused approach to specific ADL deficits (i.e., selecting and describing the specific ADL areas where decline has been observed or improvement is possible). The first thing that needs to be considered is the possible presence of *confounding problems* that may require resolution before rehabilitation goals can be reasonably attempted.

Appendix C

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The second task is to clarify the resident's potential for improved functioning. The clinician might find the following sequence of questions useful in initiating an evaluation:

- Does the resident have the ability to learn? To what extent can the resident call on past memory to assist in current problem-solving situations?
- · What is the resident's general functional status? How disabled is the resident, and does status vary?
- Is mobility severely impaired?
- Is trunk, leg, arm and/or hand use severely impaired?
- Are there distinct behavioral problems?
- Are there distinct mood problems?
- Is the resident motivated to work at a rehabilitative program?

Where rehabilitation goals are envisioned, use of the *ADL Supplement* will help care planners to focus on those areas that might be improved, allowing them to choose from among a number of basic tasks in designated areas. Part 1 of the Supplement can assist in the evaluation of all residents triggered into the RAP. Part 2 of the Supplement can be helpful for residents with rehabilitation potential (ADL Trigger A), to help plan a treatment program.

ADL Supplement (Attaining maximum possible independence).

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Appendix C

ADL SUPPLEMENT (Attaining maximum possible Independence)									
INS For In a	RT 1: ADL Problem Evaluation STRUCTIONS: those triggered— areas physical help provided, icate reason(s) for this help.	on testing	BATHING		Comoton	TRANSFER.	ENTINE		
Sec plet	ntal Errors: quencing problems, incom- te performance, anxiety tations, etc.						·		
We	rsical Limitations: akness, limited range of tion, poor coordination, ual impairment, pain, etc.								
	ility Conditions: cies, rules, physical layout,					-			
PART 2: Possible ADL Goals If wheelchair check:									
For rehading prevention	TRUCTIONS: those considered for abilitation or decline vention treatment— cate specific type of ADL	Locates/ selects/ obtains clothes	Goes to tub/ shower	Goes to toilet (in- clude com- mode/ urinal at night)	Walks in room/ nearby	Positions self in prep- aration	Opens/ pours/ unwraps/ cuts etc.		
acti	vity that might require: Maintenance to prevent decline.	Grasps/puts on upper/ lower body	Turns on water/ adjusts tem- perature	Removes/ opens clothes in preparation	Walks on unit	Approaches chair/bed	Grasps utensils and cups		
2.	abilities that are just above those the resident	Manages snaps, zippers, etc.	Lathers body (ex- cept back)	Transfers/ positions self	Walks throughout building (uses elevator)	Prepares chair/bed (locks pad, moves cov- ers)	Scoops/ spears food (uses fin- gers when necessary)		
	cori	Puts on in correct order	Rinses body	Eliminates into toilet	Walks outdoors	Transfers (stands/sits/ lifts/turns)	Chews, drinks, swallows		
		Grasps, removes each item	Dries with towel	Tears/uses paper to clean self	Walks on uneven surfaces	Repositions/ arranges self	Repeats until food consumed		
		Replaces clothes properly	Other	Flushes	Other	Other	Uses nap- kins, cleans self		
	- -	Other		Adjusts clothes, washes hands			Other		